## PANCHAYATI RAJ INSTITUTE OF TRAINING (PRIT)

## **QUALITY POLICY**

AT PANCHAYATI RAJ INSTITUTE OF TRAINING (PRIT) WE ARE DEDICATED TO DELIVERING TRAINING WITH BEST RESOURCES THAT EMPOWER ELECTED MEMBERS, OFFICIALS AND COMMUNITIES OF PANCHAYATI RAJ INSTITUTIONS. WE ARE DEDICATED TO EMPOWERING TO ELECTED MEMBERS, OFFICIALS AND COMMUNITIES THROUGH EDUCATION AND TRAINING, FOSTERING EXCELLENCE IN PRIT THROUGH PANCHAYATI RAJ INSTITUTIONS. OUR COMMITMENT TO QUALITY IS UNWAVERING, AND WE CONSISTANTLY STRIVE FOR THE SAME

## **OUR COMMITMENTS:**

- ❖ DELIVER EXCELLENCE IN TRAINING: WE ARE COMMITTED TO PROVIDE QUALITY TRAINING PROGRAMS THAT FOSTER THE DEVELOPMENT OF EFFECTIVE AND EFFICIENT TRAINING TOOLS FOR ELECTED MEMBERS, OFFICIALS AND COMMUNITIES OF PANCHAYATI RAJ INSTITUTIONS. WE CONTINUOUSLY ASSESS AND IMPROVE OUR TRAINING METHODOLOGIES TO MEET EVOLVING NEEDS.
- ❖ STAKEHOLDER SATISFACTION: WE AIM TO EXCEED THE EXPECTATIONS OF OUR PARTICIPANTS, STAFF, PARTNER ORGANIZATIONS, AND THE COMMUNITIES WE SERVE. WE ACTIVELY SEEK FEEDBACK, LISTEN TO THEIR NEEDS, AND UPGRADE OUR SERVICES ACCORDINGLY.
- ❖ COMPLIANCE AND ETHICS: WE OPERATE WITH INTEGRITY, ADHERING TO ALL RELEVANT LAWS, REGULATIONS, AND ETHICAL STANDARDS. OUR INSTITUTION IS COMMITTED TO TRANSPARENCY, ACCOUNTABILITY, AND RESPONSIBLE GOVERNANCE.
- ❖ CONTINUOUS IMPROVEMENT: WE BELIEVE IN A CULTURE OF CONTINUOUS IMPROVEMENT. WE REGULARLY ASSESS OUR PROCESSES, SYSTEMS & OUTCOMES AND TAKE PROACTIVE STEPS TO ENHANCE THE QUALITY OF OUR SERVICES.
- ❖ PROFESSIONAL DEVELOPMENT: WE INVEST IN THE PROFESSIONAL GROWTH OF OUR FACULTY AND STAFF, FOSTERING A KNOWLEDGEABLE AND MOTIVATED TEAM DEDICATED TO OUR MISSION.
- RESOURCE OPTIMIZATION: WE RESPONSIBLY MANAGE OUR RESOURCES INCLUDING FINANCIAL, HUMAN, AND ENVIRONMENTAL TO MAXIMIZE THEIR POSITIVE IMPACT ON OUR TRAINING PROGRAMS AND MINIMIZE WASTE AND ENVIRONMENTAL IMPACT.
- ❖ COMMUNITY ENGAGEMENT: WE ACTIVELY ENGAGE WITH THE COMMUNITIES WE SERVE, SEEKING THEIR SUGGESTIONS AND INVOLVEMENT IN OUR PROGRAMS TO ENSURE RELEVANCE AND EFFECTIVENESS.

Place: Lucknow Date: 21.09.2023

Director (PRIT)